



SAMBHAV JAIN

SENIOR UX DESIGNER | 9+ YEARS | DESIGN LEADERSHIP

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🌐 sambhavjain.in

UX strategist with 9+ years of experience leading end-to-end design for Fortune 100 clients and top tech companies. Expertise in enterprise SaaS, accessibility (W3C), design systems, and mobile/web experiences. Proven ability to drive business growth by aligning design with user needs and stakeholder goals. Strong communicator, mentor, and advocate of human-centered design.

CORE SKILLS

UX Design & Strategy:

User Research, Wireframing, Prototyping, Usability Testing, Design Thinking, Information Architecture, Design Systems, Accessibility (WCAG 2.1)

Collaboration & Leadership:

Stakeholder Management, Client Communication, Team Mentorship, Cross-Functional Collaboration

AI & Data-Driven Insights

Skilled in leveraging AI-powered analytics & visualization tools to uncover user behavior trends, validate usability hypotheses, and inform data-driven design decisions

EDUCATION

Human Computer Interaction

📖 IIT Bombay (IDC Monsoon Course) 📅 2018

B.A. Animation & VFX

📖 Mahatma Gandhi University (MGU) 📅 2016

Senior Secondary

📖 Lancer's Convent (CBSE) 📅 2013

EXPERIENCE

Sr. UX Consultant


🏢 Deloitte Consulting

📅 May 2021 – Present

- Led multi-disciplinary design teams for Forbes Top 100 clients, building strong client relationships and ensuring adoption of UX best practices.
- Redesigned large-scale enterprise web portals, improving accessibility (WCAG standards) and boosting user engagement by 25%, while reducing operational costs.
- Partnered with stakeholders to define product strategy, identify design opportunities, and drive higher user retention.
- Conducted internal UX trainings and designed Deloitte's internal resource management portals, enhancing operational efficiency.


Product Designer


 Dineout – Times Internet

 Sep 2019 – May 2021

- Revamped SCM & POS software with a focus on user research-driven improvements.
 - Redesigned the Search Module and Homepage for the Great Indian Restaurant Festival across iOS, Android, and PWA, improving engagement and usability.
 - Collaborated with stakeholders to analyze drop points in mobile flows, leading to a significant increase in adoption rates.
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Sr. UX Designer


 PeopleStrong

 Jun 2018 – Aug 2019

- Co-created SaaS platforms Alt Worklife (employee lifecycle management) and Alt Messenger – Chatbot, improving HR process efficiency.
 - Partnered with product managers and stakeholders to gather feedback across diverse industries, driving persona-based enhancements.
 - Engaged with clients like Aditya Birla, TCS, HDFC, Citi, Amex, Indigo, Honeywell, Schneider, HP, Airtel to customize enterprise solutions and deliver multi-language support.
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Appster

 UI/UX Designer

 Feb 2016 – Apr 2018

- Designed 40+ iOS, Android, and Web applications end-to-end, driving seamless user experiences and impactful product interfaces.
 - Acted as key liaison between Design and Development teams, ensuring pixel-perfect execution and maintaining high design standards through regular reviews.
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IMPORTANT LINKS

Portfolio

 sambhavjain.in

LinkedIn

 www.linkedin.com/in/sambhavjain07

CERTIFICATIONS

W3C Accessibility Certified

AI in UX Design

Generative AI Foundations Certificate

Interaction Design Foundation (IDF)